We offer many ways to conveniently pay your bill
For your plan in 2016, the way you pay today will be the same. You might need to update some important information (see the chart below), but the way you pay will stay the same. Your payment is required to keep your plan active. **Or, to start your new plan for 2016, call us to let us know you’ve accepted a new plan and submit your payment.**

We offer many convenient ways to pay your bill listed below. One of these ways is automatic bank withdrawal. Let us take care of sending in your payment so you don't have to worry about writing checks or mailing your payment. If you don't pay this way today, it's easy to sign up! To sign up for auto-pay, go to [anthem.com](http://anthem.com).

<table>
<thead>
<tr>
<th>Today you pay by:</th>
<th>How this will work in the future:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automatic bank withdrawal</td>
<td>Your automatic bank withdrawal will not continue in 2016. You will need to call us and let us know you have accepted a new plan to re-start your bank draft. If you call to re-start your bank draft, we will transfer your bank draft information to your 2016 plan and withdraw your new premiums.</td>
</tr>
</tbody>
</table>
| ePayBill online payment – through our WebPay portal | If you are currently using ePayBill, through our WebPay portal, you can continue when you renew. PLEASE NOTE: If you are on a Summary Bill, (a bill for more than one type of coverage or more than one family member) your **Summary Bill Number** could change or be discontinued. If this happens you can:  
  - re-enroll in web pay with your **NEW Summary Bill Number**  
  - re-enroll in web pay with your **Member Id Number**  
  - link your accounts to your existing enrollment. Here’s how:  
    - To link your accounts, login to your web pay account  
    - Select the “Manage Profile” tab,  
    - Select the “Billing Accounts” option  
    - Click on “Enroll Additional Accounts”  
    - Enter your new **Summary Bill Number** or **Member ID Number** in the “Account Number” field along with your Zip Code  
    - Select “Continue”. Add the “Account Nickname”  
    - Select “Continue” and “Confirm the Enrollment”.  
  You can also sign up to go paperless on the site. We now accept Visa and MasterCard payments online. |
| WebPay recurring payments with Visa or MasterCard debit or credit card | After you’re enrolled in one of our individual health care plans, you can sign up for automatic, recurring payments using a Visa or MasterCard debit or credit card. You do this from the Account Summary page of the WebPay portal. Click the Enroll Automatic Payment button and follow the prompts. When using this payment method, remember to make sure the card’s expiration date or other account information stays up-to-date, so you don’t risk missing any payments. |
| Pay-by-phone                             | Call us at the Member Service number on your ID card to make a payment using your credit card or bank account. |
| My bank’s online bill-pay service        | Be sure to update your bill pay account information to show the new account number on your bill. If you don’t, your payment may be delayed and that could lead to a gap in coverage.  
  - If you get a bill for one type of coverage (health, dental or life), the account number is your 9-digit member ID number, followed by your 4-digit contact code, followed by 2 zeroes. Here’s an example:  
    - **Member ID**: 123A45678  
    - **Contract Code**: F12D  
    - **Account number**: 123A45678F12D00  
  - If you are on a Summary Bill, your Summary Bill number could change or be discontinued, so it is important to update your bill pay account. Your account number is the 6-digit summary bill number on your bill. |
| Check or money order                      | Continue to send a check or money order to the **P.O. box on the tear-off slip** on your bill. Be sure to include the tear-off slip. |